

Summary of HX Taking

Partnership with the patient

- The patient and the interviewer/examiner have a partnership that should promote patient satisfaction.
- This partnership is directed toward collecting psychosocial and biologic information about the patient in order to promote health.

Factors that enhance communication

- Use approachable, professional demeanor and attire.
- Avoid reaction extremes; be sensitive to patient responses.
- Pursue patient experiences, using his or her own descriptive terms.
- Ask open-ended, not leading, questions.
- Recognize potential language differences. Listening is the art of intelligent repose.
- Be explicit without patronizing.
- Clarify information without making value judgments.
- Ask a variety of questions to help clarify and interpret information.
- Be sensitive to subtle answers. It may take time before a patient's verbal responses and nonverbal cues can be analyzed.
- Be sensitive to the patient who is anxious or depressed.

Moments of Tension

- Respond to personal inquiries without giving details. Allow moments of silence. Use time for analyzing nonverbal communication.
- Recognize patient cultural factors that may be similar to or different from your own experiences.
- Show understanding when a patient cries.
- Acknowledge anger and allow expression.
- Acknowledge a patient's anxiety and confirm with the patient the best way to handle the anxiety.
- Maintain a professional demeanor even when a patient attempts to manipulate you.
- Demonstrate compassion without seduction.
- Pursue hidden data that the patient may be reluctant to share.
- Maintain professionalism while exploring sensitive issues such as intimacy or money.

Setting for the interview

- Use a comfortable setting for data collection.
- Arrange seats to promote eye contact and attention.
- Maintain a conversational tone of voice.
- Avoid institutional or professional distractions.

Taking the History

- Conduct appropriate introduction, giving your own name and role.
- Address the patient properly. Use formal names.
- Ask questions, using a chronologic and sequential framework.
- Listen to patient's responses.

- Collect data on where, when, how, and why factors of the present problem.
- Verify the patient's understanding of circumstances and treatment.
- Individualize and humanize the patient's history.

Component of the Health History

Identifying Data

- | | | |
|----------|------------------|----------------------|
| - Name | - Marital status | - Religion |
| - Age | - Occupation | - Source of referral |
| - Gender | - Location | |

Source and Reliability

- | | |
|---------------|------------------------------|
| - Source | - Quality of the information |
| - Cooperation | - Reliability |

Date and Time

Chief Complaint (s)

- Patient's brief statement explanation or their goal instead
(If patients use medical terms, ask to define it)

Present Illness

- Chronology is the most practical frame work for organizing the history
- Description of symptoms (OLD CARTS):
 1. Onset
 2. Location
 3. Duration
 4. Character
 5. Aggravating/Associated factors
 6. Relieving factors/Radiation
 7. Temporal factors
 8. Severity
- It is also important to include "pertinent positive" and "pertinent negative"

Past History

• *Childhood Illness*

- | | |
|-----------------|-------------------|
| - Measles | - Rubella |
| - Mumps | - Whooping cough |
| - Chicken pox | - Rheumatic fever |
| - Scarlet fever | - Polio |

• *Adult Illness*

- Medical (Diabetes, hypertension, hepatitis, asthma, HIV disease, transfusion, hospitalization, number and gender of partners)
- Surgical (dates, indications and type of operation)
- Obstetric/Gynecologic (relate obstetric history, menstrual history, birth control, and sexual function)
- Psychiatric (dates, diagnosis, hospitalization, and treatments)
- Health maintenance (Immunization)

- Screening tests (tuberculin test, pap smear, mammogram, stool exam, cholesterol tests, ...)
- Medication (past, current, and recent including name, dose, route, and frequency)

Family History

- Outline age and health, or age and cause of death, of each immediate relatives:
 - Diabetes
 - Hypercholesterolemia
 - Stroke
 - Thyroid disease
 - Arthritis
 - Seizure disorder
 - Suicide
 - Allergies
 - Cardiovascular disease
 - Hypertension
 - Renal disease
 - Lung disease
 - Headache
 - Mental illness
 - Alcohol or drug addiction

Personal and social History

- *Personal status:*
 - Birthplace
 - Where raised
 - Home environments as youth
 - Education
 - Position in family
 - Marital status
 - Hobbies
 - Sources of stress
- *Habits:*
 - Nutrition and diet
 - Patterns of eating
 - Patterns of sleeping
 - Quantity of coffee, tea, tobacco, alcohol
- *Sexual history*
- *Home condition*
- *Occupation*
- *Environments:*
 - Travel
 - Water and milk supply
 - Other exposure to contagious disease

Review of systems

- **General**
 - Usual state of health
 - Weakness
 - Chills
 - Usual weight
 - Fever
 - Fatigue
 - Sweats
 - Exposure to radiation

- Change in weight
- Appetite

- **Skin**

- Rashes
- Itching
- Hives
- Easy bruisability
- History of eczema
- Dryness
- Changes in skin color
- Changes in hair texture
- Changes in nail texture
- Changes in nail appearance
- History of previous skin disorders
- Lumps
- Use of hair dyes

- **HEENT**

- Head*

- "Dizziness"
- Headache
- Pain
- Fainting
- History of head injury
- Stroke

- Eyes*

- Use of eyeglasses
- Current vision
- Change in vision
- Double vision
- Excessive tearing
- Pain
- Recent eye examinations
- Pain when looking at light
- Unusual sensations
- Redness
- Discharge
- Infections
- History of glaucoma
- Cataracts
- Injuries

- Ears*

- Hearing impairment
- Use of hearing aid
- Discharge
- "Dizziness"
- Pain
- Ringing in ears
- Infections

- Nose and Sinuses*

- Nosebleeds
- Infections
- Discharge
- Frequency of colds
- Nasal obstruction
- History of injury
- Sinus trouble
- Hay fever

- Throat and mouth*

- Condition of teeth
- Last dental appointment
- Burning of tongue
- Hoarseness

- Condition of gums
- Bleeding gums
- Frequent sore throats
- Voice changes
- Postnasal drip

- **Neck**

- Lumps
- Goiter
- Pain on movement- Thyroid trouble
- Tenderness
- History of "swollen glands"

- **Respiratory**

- Dyspnea
- Cough
- Pain
- Shortness of breath
- Pleurisy
- Sputum production (quantity, appearance)
- History of bacille Calmette-Guerin vaccination
- Bronchitis
- Coughing up blood
- Wheezing
- Last x-ray
- Last test for tuberculosis

- *Cardiac*

- Chest pain or discomfort
- Dyspnea
- Shortness of breath when lying flat
- Shortness of breath with exertion
- History of heart attack
- Other tests for heart function
- Sudden shortness of breath while sleeping
- Edema
- High blood pressure
- Last electrocardiogram
- Rheumatic fever

- **Vascular**

- Pain in legs, calves, thighs, or hips while walking
- Swelling of legs
- Varicose veins
- Thrombophlebitis
- Ulcers
- Coolness of extremity
- Loss of hair on legs
- Discoloration of extremity

- **Breasts**

- Lumps
- Discharge
- Pain or Tenderness
- Self examination

- **Gastrointestinal**

- Appetite
- Excessive hunger
- Excessive thirst
- Nausea
- Swallowing
- Constipation
- Diarrhea
- Vomiting blood
- Rectal bleeding
- Black, tarry stools
- Laxative or antacid use
- Excessive belching
- Food intolerance
- Change in abdominal size

- Heartburn
- Vomiting
- Abdominal pain
- Change in stool color
- Change in stool caliber
- Change in stool consistency
- Frequency of bowel movements
- Gallbladder disease
- Hemorrhoids
- infections
- Jaundice
- Rectal pain
- Previous abdominal x-rays
- Hepatitis
- Liver disease

• **Urinary**

- Frequency
- Urgency
- Incontinence
- Excessive urination
- Pain on urination
- Burning
- Blood in urine
- Urine odor
- Difficulty in starting the stream
- Flank pain
- Infections
- Stones
- Bed-wetting
- Awakening at night to urinate
- History of retention
- Urine color

Male Genitalia

- Lesions on penis
- Discharge
- Ability to enjoy sexual relations
- Impotence
- Prostate problems
- History of venereal disease and treatment
- Frequency of intercourse
- Pain
- Scrotal masses
- Fertility problems
- Hernias

Female Genitalia

- Lesions on external genitalia
- Itching
- Discharge
- Last Pap smear and result
- Pain on intercourse
- Frequency of intercourse
- Birth control methods
- Ability to enjoy sexual relations
- Fertility problems
- Hernias
- Age at menarche
- Interval between periods
- Menopausal symptoms
- History of venereal disease and treatment
- Duration of periods
- Amount of flow
- Date of last period
- Bleeding between periods
- Number of pregnancies
- Abortions
- Term deliveries
- Complications of pregnancies
- Description(s) of labor
- Number of living children
- Menstrual pain
- Age at menopause
- Postmenopausal bleeding

• **Musculoskeletal**

- Weakness
- Paralysis
- Arthritis
- Gout

- Muscle stiffness
- Limitation of movement
- Joint pain
- Joint stiffness
- Back problems
- Muscle cramps
- Deformities

• **Neurologic**

- Fainting
- "Dizziness"
- "Blackouts"
- Paralysis
- Strokes
- "Numbness"
- Tingling
- Burning
- Tremors
- Loss of memory
- Speech disorders
- Unsteadiness of gait
- Loss of consciousness
- Disorientation

• **Hematologic**

- History of Anemia
- Easy bruising or bleeding
- Past transfusion
- Transfusion reaction

• **Endocrine**

- Thyroid trouble
- Heat or cold intolerance
- Excessive sweating
- Excessive thirst or hunger
- Polyuria
- Change in glove or shoe size

• **Psychiatric problem**

- Nervousness
- Tension
- Mood
- General behavioral change
- Depression
- Suicide attempts
- Hallucinations

Checklist for history taking

Identifying data

- Asks about:
 - a. Age
 - b. Gender
 - c. Marital status
 - d. Occupation
- Mentions and considers:
 - a. Number of admissions
 - b. Date of hospitalization
- Mentions any specific multiorgan disease

Chief complaint(s)

- Mentions the one or more symptoms or concerns causing the patient to seek care.
- Uses the patient's own words
- If patients have no overt complains, reports their goal instead.
- Mentions time of onset of chief complaint

Source of history

- Mentions the source:
 - a. Patient
 - b. Family member
 - c. Friend
 - d. Letter of referral
 - e. Other medical record
- Judges the quality of information by assessing the reliability, cooperation and information at the end of interview.

Present illness

- High lights any multiorgan disease and clarifies the organs involved.
- Characterizes the principal symptoms with description of:
 - a. Location
 - b. Quality
 - c. Quantity or severity
 - d. Radiation (of pain)
 - e. The setting in which they occur
 - f. Timing including onset, duration and frequency
 - g. Factors that have aggravated or relieved the symptoms
 - h. Associated manifestations
- Organizes the data chronologicly
- Mentions any treatment
- Includes “pertinent positives” and “pertinent negatives” from sections of the review of system related to the chief complaints.
- Considers the patient’s responses to his or her symptoms and what effect the illness has had on the patient’s life.

Note: Refer to *Checklist for History Taking*.

Drug history

- Asks about drugs name, dose, route and frequency of use
- Lists:
 - a. Home remedies
 - b. Nonprescription drugs
 - c. Vitamins
 - d. Mineral or herbal
 - e. Birth control pills
 - f. Medicines borrowed from family members or friends
- Asks the patients to bring in all of their medications
- Records allergies to:
 - a. Medications
 - b. Foods
 - c. Insects
 - d. Environmental factors

Past medical history

- Records childhood illnesses:
 - a. Measles
 - b. Rubella
 - c. Mumps
 - d. Whooping cough
 - e. Chicken pox
 - f. Fever
 - g. Scarlet fever
 - h. Polio

- Records adult illnesses:
 1. Medical
 - a. Diabetes
 - b. Hypertension
 - c. Hepatitis
 2. Surgical
 - a. Date
 - b. Diagnosis
 - c. Hospitalization
 - d. Treatment
- Covers immunization
- Asks about screening tests

Family history

- Outlines the age and health, or age and cause of death of each immediate relatives including:
 - a. Parents
 - b. Grand parents
 - c. Siblings
 - d. Children
 - e. Grand children
- Reviews each of the following conditions and records if these are present or absent in the family:
 - a. Hypertension
 - b. Coronary artery disease
 - c. Stroke
 - d. Elevated cholesterol level
 - e. Diabetes
 - f. Thyroid or renal disease
 - g. Cancer
 - h. Arthritis
 - i. Tuberculosis
 - j. Asthma or lung disease
 - k. Headache
 - l. Seizure disorder
 - m. Mental illness
 - n. Suicide

Personal and social history

- Asks about tobacco use including type
- Reports cigarette use in pack-year
- Mentions alcohol use
- Asks about exercise and diet
- Mentions:
 - a. Occupation
 - b. Interests
 - c. Schooling
 - d. Religion
 - e. Activity
 - f. Job history
 - g. Financial situation
 - h. Retirement
 - i. Military service

Review of systems

- Starts with a fairly general question for example starts with “How are your ears and hearing?” “Any trouble with your heart?”
- Records illnesses as part of the present illness or past history, if the patient remembers them as you ask questions within the review of systems.